

RULES & REGULATIONS

The following are the terms and conditions of the agreement between the guest(s) Anora Heritage and (here after called the management) regarding the services provided to the guest and which will be binding upon them.

1. RIGHTS OF THE MANAGEMENT

It is agreed that the guest will conduct him/herself in a respectable manner and not cause any disturbance within the hotel premises. The management reserves to itself absolute right of admission to any person in the hotel premises. The management has the right to change the room allotted to the guest at any time without assigning any reason there of and without any previous notice, or to shift the guest to any suitable position the management claims absolute control of the whole of the hotel premises.

2. GUEST BELONGINGS

Guests are particularly requested to secure the bolts of the doors and windows of their rooms when going out or when going to bed and not leave the key in the note for the convenience of the guests, The management will in no way whatsoever, be responsible for any loss and /or damage to the guest's cash belongings or any other property from either the hotel room other part of the hotel for any cause whatever including theft or pilferage

3. RELATION BETWEEN THE MANAGEMENT AND THE GUESTS

The hotel management shall always be deemed to be in possession and control of the whole of the hotel premises and every part there of.

4. ADMISSION AND TARIFF.

Guests should fill in and sign the guest registration card at the reception and obtain a "Key Card" with roomrate and key of the room.

5. GUESTS VISITORS.

The visitors or servants of the guests are not allowed in the room at any time during the day or night. They may be entertained in the lounge.

6. FOOD & BEVERAGE

Food or liquor of any kind is not allowed to be brought into the hotel

7. SETTLEMENT OF BILLS.

Bills must be settled on presentation by Cash. Cheques are not accepted.

8. MANAGEMENT'S LIEN IN GUESTS LUGGAGE AND BELONGINGS.

In the case of default in payment of dues by a guest the management shall have a lien on the luggage and belongings, and be entitled to detain the same on to self or suction such property at any time without reference to the guest, any appropriate the net sale proceeds towards the amount due by the guest without prejudice to the management's rights to adopt such further recovery proceedings as may be required.

9. DEPARTURE "CHECK OUT" TIME IS 24 HOURS.

The guests shall vacate the room allotted to him on expiry of the period of occupation granted to the guest. Should the guest fail to vacate the room on expiry of the period the management has the right to remove the guest his / her belongings from the room occupied by the guest.

10. HAZARDOUS GOODS.

Bringing into and / or storing or raw or exposing cinema films or any articles of combustible or hazardous nature and/or prohibited goods of objectionable nature is prohibited. The guest shall be solely liable responsible to the management, its other guests, invitees, visitors, agents, servants for all loss, financial or other, and damage that may be caused such articles or as a result of the guest's own negligence and non observance of any and all instructions.

11. USE OF HOTEL FACILITIES.

The guests shall use all the facilities and the services at the hotel with a caution and entirely, at the guests risk. The guest agrees to abide by a follow all instructions placed by the management at various places in the hotel premises. The management shall not be responsible for any injury to the guest or damage to the guest's goods that may be caused as a result of use of the facilities or services for any reason whatsoever.

12. ELECTRICITY AND WATER.

Guests are specially requested to switch off the lights, fan, A/c. units etc whenever not in use. This is not only to economise the use of electricity and water but also to ensure safety of equipments and to avoid inconvenience to other residents.

13. DAMAGE OF PROPERTY.

The guests will be held responsible for any loss or damage or prejudice to the hotel property caused by themselves, their friends and any person of whom they are responsible.

14. APPLICATION OF LAW, GOVERNMENT RULES AND REGULATIONS

The guest is requested to observe, abide by, conform to and be bound to the applicable acts and laws and the government rules and regulations in force from time to time.

15. AMENDMENT FOR RULES.

The management reserves to itself the right to add to or alter or amend any the above terms, conditions and rules at any time without notice.